Contract details notice

Procurement Act 2023, section 53 · Notice reference 004213-2026 · Published 20 March 2026

1. Contracting authority

Contracting authority	Harrowdale District Council
Address	The Guildhall, Bridge Street, Harrowdale, HD4 7QP
Contact	contracts@harrowdale.example.gov

2. Contract

Contract title	Household Waste and Recycling Collection Service
Contract reference	HDC-ENV-2025-014
Supplier	Ironside Waste Management Ltd
Supplier registration number	07114290
Nature of the contract	Services
CPV codes	90511000, 90512000, 90511200
Procedure	Competitive flexible procedure
Tenders received	3
Date of award	24 February 2026
Date contract entered into	3 March 2026
Contract start date	6 April 2026
Contract end date	5 April 2033
Extension options	24 months
Maximum term (including options)	108 months
Total contract value (excluding VAT)	£3,950,000.00 per annum; £27,650,000.00 over the 84-month initial term
Payment terms	30 days from receipt of a valid invoice

3. Key performance indicators

The following key performance indicators have been set under section 52 of the Act:

KPI 1: Missed collections per 100,000

KPI 2: Recycling rate (%)

KPI 3: Customer satisfaction score (quarterly survey)

4. Schedule of priced service elements (annual, year 1 prices, excluding VAT)

The annual price is payable in twelve equal monthly instalments and is subject to indexation from year 2 in accordance with Schedule 6 of the contract.

Ref	Service element	Annual price
1.1	Residual waste collection (fortnightly)	£1,650,000.00
1.2	Dry recycling collection (fortnightly)	£740,000.00
1.3	Food waste collection (weekly)	£395,000.00
1.4	Garden waste subscription service	£212,500.00
1.5	Bulky waste collection	£61,200.00
1.6	Clinical waste collection	£18,900.00
1.7	Assisted collections	£44,300.00
1.8	Communal bin servicing (flats)	£96,750.00
1.9	Bring-site servicing	£27,400.00
1.10	Container delivery and replacement	£38,600.00

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Ref	Service element	Annual price
2.1	Depot and fleet (incl. 14 RCVs)	£402,000.00
2.2	Fleet maintenance and MOT	£88,000.00
2.3	Fuel (indexed, baseline)	£131,000.00
2.4	Telematics and in-cab devices	£9,850.00
3.1	Contract management and reporting	£52,000.00
3.2	Customer contact handling	£21,000.00
3.3	Education and engagement programme	£12,000.00
3.4	Social value commitments	£0.00
4.1	Christmas and bank-holiday catch-up	£16,500.00
4.2	Severe weather contingency	£11,000.00
4.3	Missed collection rectification	£0.00
4.4	Street-side bin cleansing (optional)	£24,000.00
	Total annual price (year 1)	**£3,950,000.00**

The total contract value of £27,650,000.00 is the estimated whole-life value over the initial term of 84 months, excluding extension options and VAT.

A copy of the contract will be published in accordance with section 53(3) where the estimated value exceeds £5 million.

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