

# Contract details notice

Procurement Act 2023, section 53 · Notice reference 002907-2026 · Published 05-Feb-2026

## Contract particulars

|           |                          |                                                         |
|-----------|--------------------------|---------------------------------------------------------|
| Authority | Name                     | Northam Vale County Council                             |
|           | Address                  | County Hall, Vale Road, Northam, NV2 9TT                |
|           | Contact                  | commercial@northamvale.example.gov                      |
| Contract  | Title                    | Highways Reactive Maintenance and Winter Service        |
|           | Reference                | NVCC/HW/0442                                            |
|           | Nature                   | Works                                                   |
|           | CPV                      | 45233141, 45233139, 90620000                            |
|           | Procedure                | Open procedure                                          |
|           | Tenders received         | 5                                                       |
|           |                          |                                                         |
| Supplier  | Legal name               | Cresswell Highways Ltd                                  |
|           | Registration             | 05583107                                                |
|           | Address                  | Depot Road, Northam Industrial Estate, Northam, NV4 6HW |
| Dates     | Award decision           | 09-Jan-2026                                             |
|           | Entered into             | 20-Jan-2026                                             |
|           | Commencement             | 01-Mar-2026                                             |
|           | Initial expiry           | 28-Feb-2029                                             |
|           | Extension options        | 12 months (one option)                                  |
|           | Maximum term             | 48 months                                               |
|           |                          |                                                         |
| Value     | Annual (ex VAT)          | £2,133,333.33                                           |
|           | Estimated total (ex VAT) | £6,400,000.00                                           |
|           | Basis                    | Schedule of rates with target cost                      |
|           |                          |                                                         |
| Terms     | Payment                  | 30 days from a valid invoice                            |
|           | KPIs                     | 3 set (see schedule)                                    |

## Key performance indicator schedule

Measured and reported in accordance with section 52. Review dates are printed once for each reporting period.

| Review date | Ref   | Indicator                                       | Target |
|-------------|-------|-------------------------------------------------|--------|
| 30-Jun-2026 | KPI 1 | Emergency call-outs attended within 2 hours     | 95%    |
|             | KPI 2 | Pothole repairs completed within 5 working days | 90%    |
|             | KPI 3 | Winter gritting routes completed to schedule    | 100%   |
| 30-Sep-2026 | KPI 1 | Emergency call-outs attended within 2 hours     | 95%    |
|             | KPI 2 | Pothole repairs completed within 5 working days | 90%    |
|             | KPI 3 | Winter gritting routes completed to schedule    | 100%   |
| 31-Dec-2026 | KPI 1 | Emergency call-outs attended within 2 hours     | 95%    |
|             | KPI 2 | Pothole repairs completed within 5 working days | 90%    |
|             | KPI 3 | Winter gritting routes completed to schedule    | 100%   |